



## Terms and Conditions of Sale

### Orders

All orders will be confirmed by email or telephone with an estimated time of delivery. Verbal orders or instructions will not be accepted. Terms and Conditions of Sale must be agreed to prior to commencement.

### Payment Terms

Ownership title of goods remains with Canvas My Room until payment has been made in full into our account or cheques cleared.

### Trading Terms

We accept Mastercard, Visa, Cheque or Direct Deposit. Credit card payments accepted up to \$3,000.

### Shipping

All orders will be shipped C.O.D. to your nearest Post Office within Australia. Overseas freight will be quoted on request. We guarantee that your items will leave the studio on or before the ship date specified.

We cannot be held responsible for goods lost or delayed by common carrier, international or Australian Customs departments or by "acts of God".

### Cancellation of Order

Once the Terms and Conditions of the order have been agreed to and signed (at the bottom of the Mail Order Form), it is agreed we will supply your product within the specified time as stated in the confirmation email.

If you cancel an order after signing this form, cancellation fees may apply. They can vary from order to order depending on status of the job, but typically costs involved are artwork fees or set-up costs. Full payment of the job is required if items have already been painted. You will not be responsible for cancellation fees if we do not have the item in stock.

### Colours

Colours of items pictured on this website are only indicative.

### Returns

In the rare event that a fault or damage to your purchase is overlooked during dispatch, Canvas My Room will happily exchange or refund your purchase within 7 days providing it is returned in its original packaging with tags attached and tees or singlets are unworn and unwashed.

Canvas My Room does not exchange or refund due to change of mind.

***Please check the box at the bottom of the Mail Order Form and sign to confirm that you have read and agree to the Terms and Conditions of Sale and to the items ordered on the Mail Order Form. Thank you.***